

Transition to Civilian Life

List of Useful Websites, addresses and Contact Telephone Numbers

Army website welfare pages: www.army.mod.uk/welfare-support/welfare-support.aspx

Transition to Civilian Life –Handbook:

http://www.army.mod.uk/documents/general/ADR002441_TransitionToCivilianLifeWeb.pdf

HIVEs: www.gov.uk/army-hive-information-service

Service Personnel and Veterans Agency (SPVA):

JPAC Enquiry Centre
Mail Point 335
Kentigern House
65 Brown Street
GLASGOW
G2 8EX

Mil 94 560 3600
Civ 0800 0853600

From Overseas +44 141 224 3600

www.veterans-uk.info

Armed Forces Pension Calculator: www.mod-pc.co.uk

Armed Forces Compensation Scheme: www.gov.uk/pensions-and-compensation-for-veterans and
www.veterans-uk.info/pensions/afcs_new.html

Service Leavers Pack: www.gov.uk/government/publications/service-leavers-pack
or call 0800 085 3600.

Redundancy Calculator: www.mod-rc.co.uk

Employment and Training

Career Transition Partnership: www.ctp.org.uk

Quest Magazine: www.questonline.co.uk

Enhanced Learning Credits Administration www.courses4forces.co.uk

Department For Work and Pensions: www.dwp.gov.uk

Job Centre Plus: www.gov.uk/contact-jobcentre-plus

Welfare and Advice

ForcesLine: Lines open 1030 –1930hrs UK local time.

UK 0800 731 4880

Germany 08001827 395

Cyprus 800 91065

Falklands #6111

Rest of the World +44 (0)1980 630854

Army Welfare Information Service: E-mail: AWS-Welfareinformationservice@mod.uk or Telephone
01980 615975 or 0800 032 6443.

Soldiers Sailors Airmen Families Association Forces Help (SSAFA):

www.ssafa.org.uk/how-we-help/

The Royal British Legion (TRBL): www.britishlegion.org.uk LegionLine: 08457 725725

Army Benevolent Fund The Soldiers' Charity (ABF): www.soldierscharity.org

Confederation of Service Charities (COBSEO) –list of member charitable organisations and Regimental Associations: www.cobseo.org.uk

Families

Army Families Federation (AFF): www.aff.org.uk

Children's Education Advisory Service (CEAS), Continuity of Education Allowance (CEA): www.gov.uk/childrens-education-advisory-service or call Civ 01980 618244 or Mil 94 433 8244.

Housing

www.gov.uk/housing-for-service-personnel-and-families

Financial & Legal

www.moneyadvice.service.org.uk

Services Investment and Insurance Advisory Panel: www.siiap.org

Legal Aid: www.gov.uk/legal-aid

Foreign & Commonwealth and Gurkha Personnel

Army website general information for Foreign & Commonwealth personnel:
www.army.mod.uk/welfare-support/23209.aspx

Visa Guide: www.army.mod.uk/documents/general/UKBA_HM_Armed_Forces_visa_guide.pdf

UK Border Agency: www.ukba.homeoffice.gov.uk

UK Border Agency guidance on applications:

<http://www.ukba.homeoffice.gov.uk/sitecontent/documents/residency/brp-application-process.pdf>
and

<http://www.ukba.homeoffice.gov.uk/aboutus/contact/enrol-biometric/>